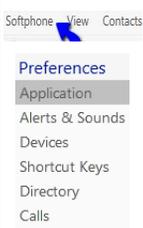
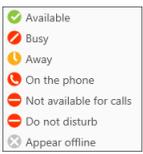
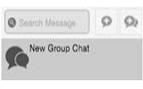


## MobileConnect Features Overview

You can access the following features in MobileConnect by clicking on the appropriate icon.	
Select your preferences by clicking "Softphone" and "Preferences" from the MobileConnect toolbar. This menu will allow you to control various features such as default actions, alerts and sounds, and shortcut keys. You can also run tests on your device and select various call options.	 <p>Softphone View Contacts</p> <p><b>Preferences</b></p> <ul style="list-style-type: none"> <li>Application</li> <li>Alerts &amp; Sounds</li> <li>Devices</li> <li>Shortcut Keys</li> <li>Directory</li> <li>Calls</li> </ul>
Change your presence status by clicking the down arrow beneath "Presence Status." A drop down menu will appear with status options. You can also set custom statuses as you choose.	 <ul style="list-style-type: none"> <li>Available</li> <li>Busy</li> <li>Away</li> <li>On the phone</li> <li>Not available for calls</li> <li>Do not disturb</li> <li>Appear offline</li> </ul>
Open a chat room and invite users into your room by clicking the speech bubble icon in the top right hand corner.	 <p>Search Message</p> <p>New Group Chat</p>
View your favorites by clicking the favorites icon. You can add a contact to your favorites by right clicking on the contact and selecting "add to favorites."	
View your Call Logs by clicking the Call Log icon.	
Access the company directory by clicking the Globe icon/	 <p>Search Contacts</p>
Manually dial a call using the keypad icon.	
Filter your contacts by clicking the arrows beside each group on your buddy list.	 <ul style="list-style-type: none"> <li>Family</li> <li>Friends</li> <li>Fusion Connect</li> </ul>
Manually add a contact using the Plus + icon.	
To reach a contact, you can select a name from your call logs, favorites, Company Directory, or Search results, and then press one of the following icons:	
To send a Chat Message, press the Chat icon.	
To call using your PC as a Softphone, click the Handset icon.	 <p>Enter name or number</p>
To call using your VX Phone, click the Phone icon.	 <p>Enter name or number</p>



# DESKTOP APPLICATION MOBILECONNECT



**Fusion360**  
www.fusionconnect.com



**NOTE:** Screen shots used in this guide reference a Windows computer. MobileConnect for Mac is available as well. Mac Users, see note below.

## Downloading the Software

1. From your web browser, go to:  
<http://www.fusionconnect.com/support/product-resources/fusion360-support>
2. Scroll down to: 'Software Downloads.'
3. Select **MobileConnect for Desktop**.
4. Select your desired version to download: Mac/Windows available.
5. Run the MobileConnect setup file and follow the prompts in the install wizard.

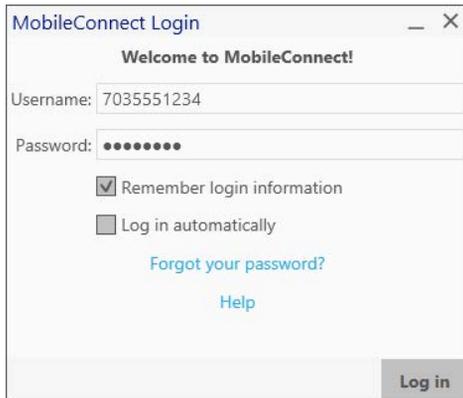
## Logging In & Out

If MobileConnect is not already running, start the program by double-clicking the desktop icon.

### Log In

1. Enter your 10 digit DID number and password:

User ID                      **10 Digit Number**  
 Password                    **Randomly Generated**



2. Click the **Log In** button.

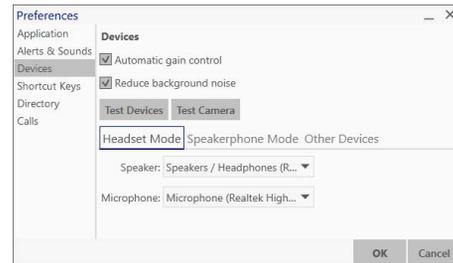
**NOTE:** Make sure to enable both settings - 'Remember login information' and 'Log in automatically.'

### Log Out

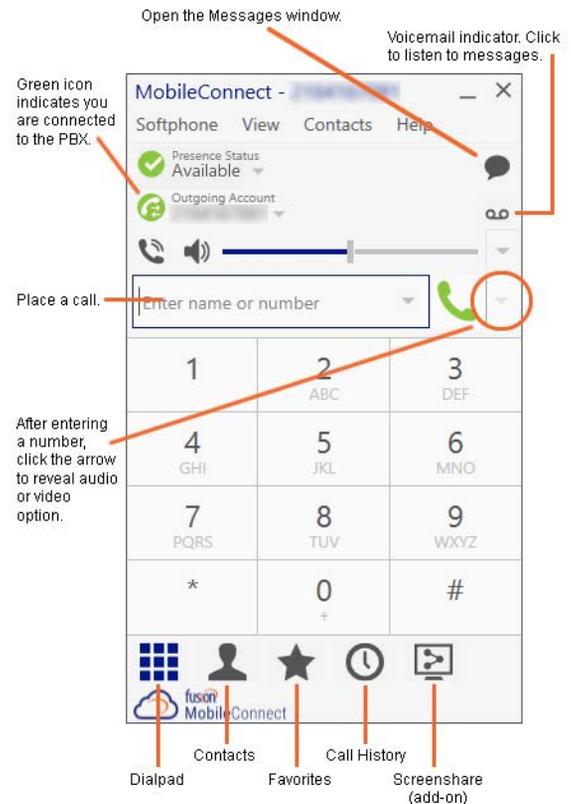
1. Choose Softphone > Exit.

## Set Up Your Headset/Microphone

1. Click Softphone > Preferences > Devices and select a headset or speaker/microphone for use within the program. You can test audio and adjust volume from Test Devices.



## Softphone Interface



Note: To adjust preferences on a Mac device, use the shortcut, "command, comma" together in order to prompt the menu. Alternatively, select the softphone application and click the 'menu bar' on the top of your Mac computer screen.