FEATURES & BENEFITS

- Save over 50% in local & LD phone service
- Share capacity across office locations
- One IP connection for voice & data
- Grows with your business
- Best PBX interoperability program
- Optional features for maximum integration

FUSION**SIP**

SIP Trunking that grows with your business

FusionSIP Trunking is a trunk replacement service that allows you to augment your existing phone system and leverage the power of unique, cloud-based features. FusionSIP Trunking may be deployed over your existing IP and broadband network or bundled with Fusion Broadband and MPLS services. Uniquely, FusionSIP is offered either in static or dynamic configuration to meet your specific PBX needs and match your usage patterns. With FusionSIP, get the most of your phone system while reducing your costs.

Reduced Costs

Since 2007 and with more than 40 PBX types certified, FusionSIP has enabled thousands of businesses of all sizes to save money, by eliminating PRI trunks, analog lines and reducing hardware costs. With pricing plans optimized for your application, we'll help you maximize your phone savings.

Advanced Routing

FusionSIP maximizes routing flexibility and reliability. Distribute your calls across multiple sites as if they were one, or route inbound calls based on business rules customized for specific DIDs or DID group. Optionally, you may reconfigure these rules as your business dictates via our centralized online portal, fully leveraging cloud-based routing and feature management.

Business Continuity

With FusionSIP, your business is always reachable. Business continuity is built into our service at the network level to address overflow calls, IP issues or PBX failures. From day one, harden your telephony solution by selecting from our various business continuity and failover options.

fusion

Service Excellence

Fusion has reached one of the highest levels of customer retention in the industry with some customers exceeding 20 years of service. Find out how your customers can experience the same level of satisfaction by contacting us at 888.301.1721.

Services and Equipment

FusionSIP flexible pricing is based on voice paths, local/long distance plans, and capacity allocation. Call paths may either be configured as static (fixed calling capacity for a given location) or dynamic (when calling capacity is required during peak times or across multiple locations). Call Bursting is a SIP Trunking feature that gives customers the ability to utilize additional call sessions beyond the amount purchased for peak calling times. Call Pooling allows customers to share their concurrent calls between their office locations with simplicity.

FusionSIP Trunking Portal

The FusionSIP Trunking Portal is an optional feature that allows administrative users to change how calls are routed as frequently as needed and at a moment's notice, for business continuity or capacity planning purposes. Customers can create, manage and maintain DID Groups, Trunk Groups, Call Routes and Trunk Plans. This portal offers real-time routing that combines intelligent and advanced planning features with enhanced and easily implemented functionality.

SERVICE PACKAGES	EQUIPMENT	OPTIONS
Static Trunk Dynamic Trunk	Integrated Access Device (Available) Quality Of Service (QoS) Router (Optional)	FusionSIP Trunking Portal, Call Bursting, Call Pooling Additional DIDs, Out-Of-Market DIDs Automatic Failover Local, Long Distance Usage Minute Bundles Additional Emergency/911 Registrations CNAM

Our Approach to Customer Excellence

At Fusion, we understand your IT environment and communications needs are unique and constantly evolving. Our staff knows what it takes to implement an enterprise-wide telephony solution without any interruption of service. From IP connectivity and network design, to service and usage plan selection, equipment installation and training, we handle each customer engagement as an individual project, with a human touch most service providers can't match. Our proven methodology has assisted many enterprise customers in

ASSESS	ARCHITECT	DESIGN	IMPLEMENT	SUPPORT
Evaluate calling patterns and usage Review business continuity requirements Validate PBX interoperability	Select pricing option Validate business continuity option Recommend IP network upgrade (if applicable)	Document DID Routing and Trunk plan Select service packages and options Document PBX interoperability plan (if needed)	Provision/port-in DIDs Provision trunk group Implement trunk/DID routing plan Routing portal training (if needed)	Call troubleshooting DID/Group routing reconfiguration OEM escalation support