FUSION SIP TRUNKING CONFIGURATION GUIDE PBX Platform: NS-1000/KX-TDE/NCP 11/03/2015





### **OVERVIEW**

This document describes the configuration procedures required for the Panasonic NS1000, KX-TDE/100/200/600 and NCP1000 to make full use of the capabilities of the Cloud Voice Sip trunk Services.

The SIP trunks services of the NS1000/TDE/NCP are provided through virtual CO line cards (V-SIPGW16) which are designed to be easily integrated into an Internet Telephony Service provided by an ITSP (Internet Telephony Service Provider).

This guide describes the specific configuration items for the virtual SIP Gateway card in addition to the PBX basic configuration related to SIP trunks functionality. It does not describe the purpose and use of all configuration options on the virtual SIP Gateway card. For those details, see the NS1000, KXNCP500/1000 and KX-TDE100/200/600 Programming Manual for Virtual SIP CO Line Card and the KX-TDE100/200/600 and KX-NCP500/1000 Manuals available from Panasonic Communication Solutions.

#### **ARCHITECTURE OVERVIEW**



The following Diagram illustrates simple VOIP networks connecting the PBX.

## **BASIC V-SIPGW SETTINGS FOR FUSION CLOUD VOICE TRUNKS**

- 1. Please see Panasonic Communication Solutions Installation Manuals for the corresponding PBX to access configuration tools and initial Network Setup.
- 2. Installing V-SIPW16 Gateway card
  - Go to Virtual V-SIPGW16 Tab. Select total amount of cards relating to total amount of SIP trunks configured.

| 员 Users               | Slot                                                              |
|-----------------------|-------------------------------------------------------------------|
| PBX Configuration     | Select Shelf : Physical Virtual Legacy-GW1 Legacy-GW2             |
| 1.Configuration       | Refresh Close Summary Activation Key IP Phone Registration        |
| 1.Slot                | System Property Site Property UM Card Property UM Port Property ) |
| 2.Portable Station    |                                                                   |
| 3.Option              | V-SIPGW16 V-IPEXT32 V-SIPEXT32 V-IPC S4 V-UTEXT32                 |
| 4.Clock Priority      | Visitual 40 Observal Visita CID Catavary Card                     |
| 5.DSP Resources       | Virtual to-Channel VOIP SIP Gateway Card                          |
| 2.System              |                                                                   |
| 3.Group               | 4V.ST0/0416                                                       |
| 4.Extension           |                                                                   |
| 5.Optional Device     |                                                                   |
| 6.Feature             |                                                                   |
| T.TRS                 |                                                                   |
| 8.ARS                 |                                                                   |
| 9.Private Network     |                                                                   |
| 10.CO & Incoming Call |                                                                   |
| 11.Maintenance        |                                                                   |
| VM Configuration      |                                                                   |
| Router Configuration  |                                                                   |
| Katwork Service       |                                                                   |
|                       |                                                                   |
|                       |                                                                   |

- b. Move the mouse over the VSIPGW16 card and Choose Shelf Properties
  - \*\* (NAT Traversal = Fixed IP Address and NAT-Fixed Global IP Address= The IP address of the WAN side of the Internet router= Public Static IP address obtained from your Internet SIP Provider)
- c. Please Enable NAT Keep Alive and Set Keep Alive Type to Blank UDP

|                                               |                    |    |      | ا السال |       |
|-----------------------------------------------|--------------------|----|------|---------|-------|
| Shelf Property - Virtual SIP Gateway          |                    |    |      |         |       |
| Main Timer                                    |                    |    |      |         |       |
| SIP Client Port Number                        | : 35060            |    |      |         | Î     |
| NAT Traversal                                 | Eixed IP Addr.     | Ŧ  |      |         |       |
| NAT - Voice (RTP) UDP Port No.                | : 16000            |    |      |         |       |
| NAT - Keep Alive Packet Sending Ability       | Enable             | T  |      |         |       |
| NAT - Keep Alive Packet Type                  | Blank UDP          | Ŧ  |      |         |       |
| NAT - Keep Alive Packet Sending Interval (s)  | : 30               | \$ |      |         |       |
| NAT - Fixed Global IP Address                 | 68.164.124.154     |    |      |         |       |
| STUN Ability                                  | Disable            | T  |      |         |       |
| STUN Client Port Number                       | : 33478            |    |      |         |       |
| STUN External Address Detection Retry Counter | : 1                | Ŧ  |      |         |       |
| STUN Resending Interval                       | 500 ms             | Ŧ  |      |         |       |
| SIP Called Party Number Check Ability         | Disable(High->Low) | T  |      |         |       |
| SIP Called Party Number Search Mode           | : Mode1            | Ŧ  |      |         |       |
| Symmetric Response Routing Ability            | Enable             | T  |      |         |       |
| 100rel Ability                                | Enable(Passive)    | Ŧ  |      |         |       |
| Ringback Tone to Outside Caller               | Disable            | T  |      |         |       |
| SIP Qo S Ability                              | ToS                | Ŧ  |      |         |       |
| SIP QoS-ToS Priority                          | : 0                | T  |      |         | -     |
|                                               |                    |    | ок с | Cancel  | Apply |

# d. Move you mouse over the VSIPGW16 card and choose port property.

| t   | Main Account | Regi | ster N/ | AT Option C | alling Party Called Party | Voice/FAX RTP/RTCP | T.38 T.38 Option DSP »             |                   |
|-----|--------------|------|---------|-------------|---------------------------|--------------------|------------------------------------|-------------------|
| No. | Shelf        | Slot | Port    | Connection  | Connection Attribute      | Trunk Property     | Channel Attribute                  | Provid<br>(20 cha |
|     | ALL 🔻        |      |         | ALL 🔻       | ALL                       | ALL                | ALL                                |                   |
|     | Virtual      | 1    | 1       | INS         | SIP Provider              | Public             | Basic channel                      |                   |
| 2   | Virtual      | 1    | 2       | INS         | SIP Provider              | Public             | Additional channel for Slot 1 Ch 1 |                   |
| 3   | Virtual      | 1    | 3       | INS         | SIP Provider              | Public             | Additional channel for Slot 1 Ch 1 |                   |
| 4   | Virtual      | 1    | 4       | INS         | SIP Provider              | Public             | Additional channel for Slot 1 Ch 1 |                   |
| 5   | Virtual      | 1    | 5       | INS         | SIP Provider              | Public             | Additional channel for Slot 1 Ch 1 |                   |
| 6   | Virtual      | 1    | 6       | Fault       | SIP Provider              | Public             | Not Used                           |                   |
| 7   | Virtual      | 1    | 7       | Fault       | SIP Provider              | Public             | Not Used                           |                   |
| 3   | Virtual      | 1    | 8       | Fault       | SIP Provider              | Public             | Not Used                           |                   |
| 9   | Virtual      | 1    | 9       | Fault       | SIP Provider              | Public             | Not Used                           |                   |
| 10  | Virtual      | 1    | 10      | Fault       | SIP Provider              | Public             | Not Used                           |                   |
| 11  | √irtual      | 1    | 11      | Fault       | SIP Provider              | Public             | Not Used                           |                   |
| 12  | Virtual      | 1    | 12      | Foult       | SIP Provider              | Public             | Not Used                           |                   |
| 13  | Virtual      | 1    | 13      | Fault       | SIP Provider              | Public             | Not Used                           |                   |
| 14  | Virtual      | 1    | 14      | Fault       | SIP Provider              | Public             | Not Used                           |                   |
| 14  | Virtual      | 4    | 45      | Fault       | CID Devider               | Public             | Net lead                           |                   |
| 15  | Virtual      | 1    | 15      | Fault       | SIP Provider              | Public             | Not Used                           |                   |

Please use the account information/server as per the technical document provider by Fusion to configure the following:

**Main tab:** According to the account info above, we need to configure the Basic **Channel Port as follows:** 

1- Port 1 channel attribute = Basic channel

- 2- Provider name= Fusion Connect
- 3- SIP Server Name= "nbsvoice.net" (Please see Documentation for Correct Server)
- 4- SIP server port number =5060
- 5- SIP service Domain = "Blank"
- 6- Subscriber number = "Blank"

#### Account tab:

- 1- User name ==BTN& Username==1234567890
- 2- Authentication ID== same as BTN & Username 1234567890
- 3- Password == Password=ZMLnAEJuERWZ (This is just an example, please enter your account password. Case Sensitive Entry. Please do not use Copy/Paste)

#### **Register Tab:**

- 1- Register abilty== Enable
- 2- Register sending interval==90
- 3- Unregister ability when port INS==Enable
- 4- Register server name/IP address== "Blank"
- 5- Register server port==5060

#### NAT Tab:

Same as default

#### **Option Tab:**

- 1- Session Timer Ability=Enable(Passive)
- 2- Session Expire timer= 1800
- 3- 3- Refresh Method= re-INVITE
- 4- 4- Proxy-Require Option= "Blank"

# Calling Party tab: Please use the following Settings if you would like to control the CLID on an extension based level. If this is not required please use default settings:

- 1- Header Type change to P-Preferred-Identity Header
- 2- P-Preferred-Identity Header User Part will be PBX-CLIP
- 3- CLID will be controlled on an Extension level In the PBX CLIP. Please see the Panasonic Programming manual for further information.

# **ADDITIONAL DID'S**

Please set the channel attribute for number of ports depending on the number of active SIP Lines as "additional Channel for Channel 1.

|   | ALL 🔻   |   |   | ALL 🔻 | ALL                         | ALL 🔻     | ALL 🔻     | ALL      |
|---|---------|---|---|-------|-----------------------------|-----------|-----------|----------|
| 1 | Virtual | 1 | 1 | INS   | P-Preferred-Identity Header | User Name | PBX-CLIP  | National |
| 2 | Virtual | 1 | 2 | INS   | From Header                 | User Name | User Name | National |
| 3 | Virtual | 1 | 3 | INS   | From Header                 | User Name | User Name | National |
| 4 | Virtual | 1 | 4 | INS   | From Header                 | User Name | User Name | National |
| 5 | Virtual | 1 | 5 | INS   | From Header                 | User Name | User Name | National |

#### **SIP TRUNKS ACTIVATION KEYS:**

Please Contact Panasonic Vendor for More information.